



## Membership FAQs

### **How do I purchase a membership?**

There are numerous ways to purchase a membership. You can purchase a membership by visiting the Museum's front desk, by calling the membership department at 602.253.0501, or you can purchase online right now!

### **How do I purchase a membership as a gift for someone else?**

A membership to the Children's Museum of Phoenix makes a wonderful gift for your loved ones! For your convenience, they can also be purchased at the front desk. Please be sure to mention that the purchase is a gift and include the recipient's information as well as your own. You may also call the membership department at 602.253.0501.

### **When will I receive my membership card(s)?**

Once membership card(s) are printed, they are held at the front desk for you to pick up when you visit the Museum. It usually takes about 1-2 weeks for the cards to print. Please check with the front desk to see if yours are ready. If they are, you can still come play at the Museum – you just need to show a photo ID upon entrance.

### **I have not received my membership cards. What should I do?**

If you have not received your cards, you may stop by the front desk to see if your card(s) are ready for pick up, or you can call the membership department at 602.253.0501. If you have lost your card(s) and would like to replace them, there is a \$5.00 replacement fee per membership card.

### **If I have lost my card or have not received it, can I still visit the Museum?**

Absolutely! Please bring a photo ID with you so we can look up your membership in our database.

### **Can I put my child's name on the card?**

Only adults can be named on the membership cards.

### **Who can I name on the 2<sup>nd</sup> membership card?**

As part of the membership package, you are able to receive a 2<sup>nd</sup> membership card. The person named on this card must be an adult relative living at the same address.

### **Do you offer reciprocal memberships with other museums?**

Unfortunately, the Children's Museum of Phoenix does not offer reciprocal memberships at this time.

### **What if I still have questions?**

Please feel free to contact the membership department at 602.253.0501 or email [memberships@childmusephx.org](mailto:memberships@childmusephx.org).