

<p><b>How long is a typical visit to the Children's Museum of Phoenix?</b></p>	<p>On average, it takes approximately two hours for children to explore the Museum's 12 hands-on exhibits.</p>
<p><b>How early do we need to arrive?</b></p>	<p>Groups should arrive 15 minutes early for your scheduled field trip/group visit in order to complete the necessary check-in procedures.</p>
<p><b>Is there an additional charge for chaperones?</b></p>	<p>Yes. The Children's Museum of Phoenix requires <b>one chaperone age 18 or older per every five students</b>. As a result, the Museum provides free admission for chaperones that meet the '1 to 5' student ratio. Any additional adult chaperones that exceed the '1 to 5' student ratio will be charged a discounted admission fee of \$6.00 each. Please note that reservations are required for all chaperones. Prices are subject to Change.</p>
<p><b>Is there a charge for parking?</b></p>	<p>No. Currently parking is free at the Children's Museum of Phoenix. School buses will be directed to park in the north lot after dropping off their students to make room for other vehicles.</p>
<p><b>Is there a place to have lunch at your facility during our visit?</b></p>	<p>Unfortunately, we currently do not have an indoor lunch facility to accommodate large groups. However, your group is welcome to eat sack lunches out in the Museum's front courtyard after your scheduled field trip/group visit. In the case of inclement weather, please have a backup plan for your lunch arrangements made prior to arriving at the Museum. Additionally, grab and go lunches are available for purchase from Crave Sandwich Cafe, located on the 2<sup>nd</sup> floor in the historic entrance.</p>
<p><b>What if my numbers change after I have made my reservation?</b></p>	<p>All reservation adjustments must be submitted to the Group Reservationist <b>10 business days</b> prior to the scheduled field trip/group visit date. Payment is due <b>10 business days</b> before your scheduled visit for the total number of students and chaperones specified on the reservation.</p>
<p><b>When is my final payment due?</b></p>	<p>Final payment is due <b>10 business days</b> before your scheduled visit. The Children's Museum of Phoenix reserves the right to cancel a scheduled field trip/group visit if payment is not received by the payment due date. The Museum gladly accepts payments in the form of purchase order, check, credit card, or cash. All deposits are non-refundable.</p>
<p><b>Can our group attend without reservations?</b></p>	<p>No. Groups that attend the museum without a reservation will not receive the discounted group rates and will be required to pay the general admission price of \$9.00 per person to enter the museum. All groups with a reservation will receive a confirmation number that will be verified at the time of check in.</p>
<p><b>How do I get to the Children's Museum of Phoenix -Monroe School?</b></p>	<p>The Children's Museum of Phoenix is located in the 70,000 square foot historic Monroe School building (215 N. 7<sup>th</sup> Street), on the southeast corner of 7th Street and Van Buren in the heart of downtown Phoenix. The Museum's parking entrance is located on Van Buren just east of 7<sup>th</sup> Street. Please park on north side of the Museum where you will be greeted by a staff member from the Museum.</p>
<p><b>Still have questions?</b></p>	<p>As always, please feel free to contact the <b>Group Reservationist</b> by e-mail at <a href="mailto:groupvisits@childmusephx.org">groupvisits@childmusephx.org</a> or by telephone at <b>(602) 648-2758</b> for any additional questions you might have. Emails addressed to "education@childmusephx.org" may delay our response.</p>